

Lone Workers - who responds to your lone workers should they require assistance. Are you or your managers available 24-7? In the event that your employee fails to check in or activates their lone worker alarm, we are available to respond to these situations. We can either call on site, or with the assistance of your monitoring station and GPS locator, we can respond and ensure the welfare of your employee whether they are working alone on site or in a mobile service location.

Our professionally trained staff are available 24-7 to provide a back-up support service and peace of mind to your employees and your company, to assist with health and safety regulations in the working environment.



Home Response & Assistance Ltd

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Home Response
& Assistance Ltd

Home Response and Assistance Ltd was formed due to increasing needs to provide a 24-hour response service for people who wish to live independently in their homes, and to give peace of mind to their family and friends that a 24 hour non-medical response service was available for them.

Following consultation with service providers in the Home Health Care Service, we have developed a professional customer-driven service which provides unique care and attention that only a family business can offer. Our existing team have over 30 years' experience in delivering service and they are vetted and trained to help and assist independent living in the home.

Monitoring Stations who monitor assisted living and the care needs of individuals normally contact family or friends should personal medical alarms activate. These can often be activated outside normal 9am-5pm periods and at the weekends and it is not always possible to have family members or friends available to respond or to offer a home visit.

We provide a Response and Assistance Service 24 hours, 7 days a week. Often calls\activations are made for simple issues that can be resolved by a visit to the home. We can be in direct contact with your monitoring station on our arrival, provide non-medical assistance there and then, or should professional medical services be required we are there to allow access and ensure the safety of the homeowner and their home.



We can also carry out welfare checks should they be required over weekends or outside normal working hours.

Prior to commencement of the service we would call to your home and meet you in person and answer any questions you might have. We will explain in detail how the service operates, listen to your needs and requirements and propose a bespoke service specific to your needs.

If you have a medical alarm we would provide your monitoring station with our Responder's contact details. We would agree a protocol in the event of a call-out by your monitoring station. If you do not use a medical alarm or monitoring station, you or your family can contact our Responder directly to request a home response.

Our trained Responder would call to your home no matter how minor the request might be and provide non-medical assistance. We can liaise with both your monitoring station and your family members and keep them informed. If there is a need for further assistance from other professionals we will remain at the home and provide access for those services and ensure that all required help and assistance is provided. We would remain on the location until no further assistance is required.

